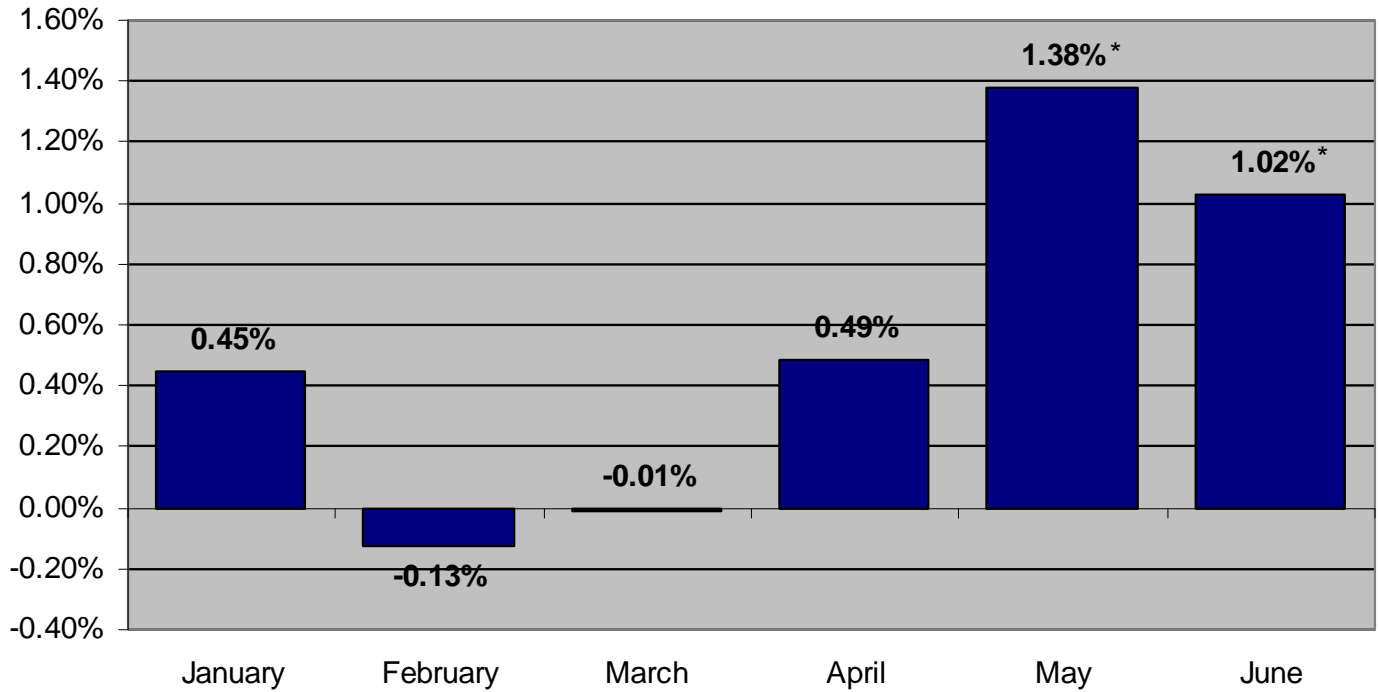
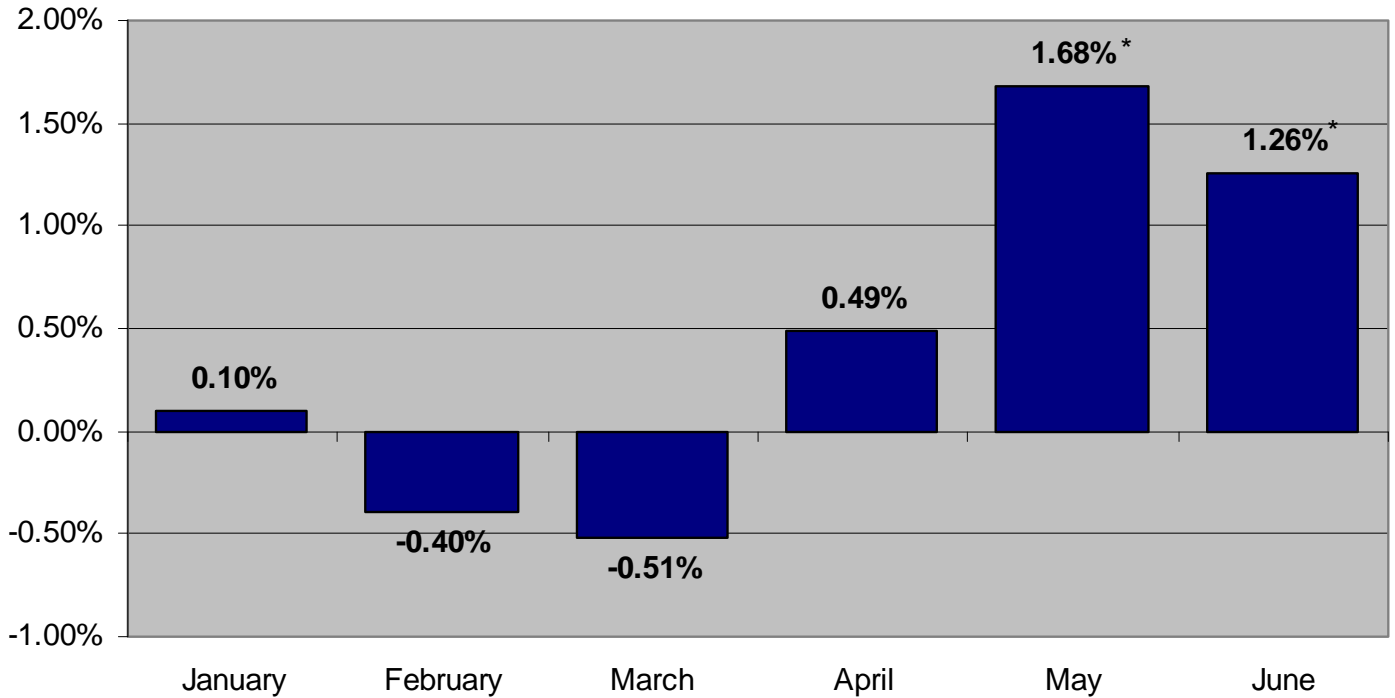


**HCAHPS Measure - Overall Rating of Hospital '9' or '10'
2007 to 2008 Year over Year**



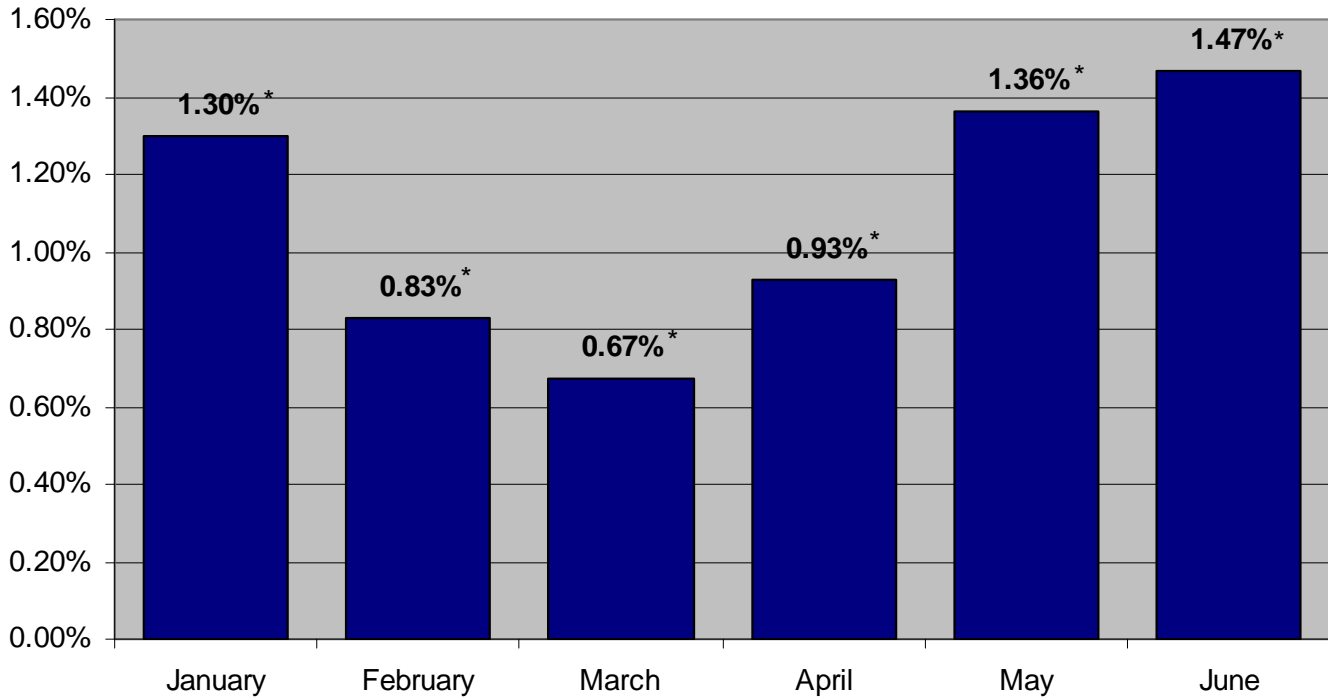
* Asterisk denotes months where Year over Year Improvements are statistically significantly different at the .05 level. Reflects patterns observed across 1,158 hospitals representing experience of 1,512,272 patients nationwide between January 1, 2007 and June 30, 2008.

HCAHPS Measure - Likelihood to Recommend 'Definitely Yes'
2007 to 2008 Year over Year



* Asterisk denotes months where Year over Year Improvements are statistically significantly different at the .05 level. Reflects patterns observed across 1,158 hospitals representing experience of 1,512,272 patients nationwide between January 1, 2007 and June 30, 2008.

Press Ganey Measure - Coordination of Care 'Very Good'
2007 to 2008 Year over Year



* Asterisk denotes months where Year over Year Improvements are statistically significantly different at the .05 level. Reflects patterns observed across 1,158 hospitals representing experience of 1,512,272 patients nationwide between January 1, 2007 and June 30, 2008.