



## Tejal Gandhi, MD, MPH, CPPS

CHIEF SAFETY AND TRANSFORMATION OFFICER

Tejal Gandhi, MD, MPH, CPPS, is the Chief Safety and Transformation Officer at Press Ganey. In this role, Dr. Gandhi is responsible for advancing the Zero Harm movement, improving patient and workforce safety, and developing innovative health care transformation strategies.

Before joining Press Ganey, Dr. Gandhi served as Chief Clinical and Safety Officer at the Institute for Healthcare Improvement (IHI), where she led IHI programs focusing on improving patient and workforce safety. Prior to this, Dr. Gandhi was President and Chief Executive Officer of the National Patient Safety Foundation (NPSF) from 2013 until 2017, when NPSF merged with IHI. She has also served as President of the Lucian Leape Institute, a think tank founded by NPSF that now operates within the IHI Safety portfolio and was a board member of the Certification Board for Professionals in Patient Safety which administers the Certified Professional in Patient Safety credential.

Throughout her career, Dr. Gandhi has been committed to educating other clinicians on the topic of patient safety. She has been an invited speaker for numerous organizations nationally

and internationally, has mentored physicians in post-doctoral study, and has frequently served on national committees and boards. Currently, she is Senior Lecturer at Harvard Medical School and is also a Certified Professional in Patient Safety.

In 2019, Dr. Gandhi was elected as a member of the National Academy of Medicine. She is a recipient of the John M. Eisenberg Patient Safety and Quality Award, given in recognition of her contributions to understanding the epidemiology of medical errors in the outpatient setting and for developing prevention strategies. Dr. Gandhi has also been named as one of the “100 Most Influential People in Healthcare,” “Top 25 Women in Healthcare,” and “50 Most Influential Clinical Executives” by *Modern Healthcare* magazine.

An internist by training, Dr. Gandhi previously served as Executive Director of Quality and Safety at Brigham and Women’s Hospital and as Chief Quality and Safety Officer at Partners Healthcare. She received her MD and MPH degrees from Harvard Medical School and the Harvard T.H. Chan School of Public Health and trained at Duke University Medical Center.