## Sample Language re: Non-Discrimination Against Providers/Staff

## Patient/Family Policy On Non-Discrimination Against Providers and Staff

UNC Medical Center complies with applicable laws and policies addressing discrimination. Providers and staff members are employed on the basis of their expertise and credentials for delivering care or services. UNC Medical Center provides equal employment opportunities, and provides clinical care, without regard to race, color, religion, sex, national origin, age, genetic information, disability, sexual orientation, gender identity, political affiliation, or veteran status. UNC Medical Center expects its patients to respect our providers and staff without regard to an individual's race, color, religion, sex, national origin, age, genetic information, disability, sexual orientation, gender identity, political affiliation, or veteran status.

A staff member or learner who observes or is the subject of patient/family members comments or requests in violation of this policy should report the behavior to the attending physician or a member of nursing leadership (i.e. Supervisor, Charge Nurse, Nurse Manager, or House Supervisor). The attending physician or member of nursing leadership is responsible for discussing the issue with the patient. In the clinic setting, a clinic may consider dismissing a patient who refuses to comply with this policy. (Contact Risk Management for assistance and guidance for dismissing a patient.) In the inpatient setting, the attending physician or member of nursing leadership may contact Patient Relations or Risk Management for further assistance regarding patients who continue to violate this policy.