

ACCELERATE YOUR SAFETY JOURNEY WITH PRESS GANEY

The National Action Plan (NAP) to Advance Patient Safety is a go-to framework for healthcare organizations pursuing total systems safety. Press Ganey's Safety and High Reliability solutions help you implement the recommendations that make up the plan's four foundational areas for improvement. Follow along the safety journey and see which Press Ganey solutions support your organization at each step.



1. ESTABLISH A SAFETY CULTURE

Strong safety culture positions safety as a core value and is backed by strong leadership and governance.

2. ENGAGE PATIENTS AND FAMILIES IN CARE DESIGN AND DELIVERY

Caregivers build trust and better care plans by including families and care partners in the delivery of safe, equitable, and personalized patient experiences.

3. ENSURE YOUR WORKFORCE IS SAFE AND WELL

Taking care of employees means understanding and prioritizing their needs, which, in turn, improves patient safety.

4. DEVELOP A CULTURE OF CONTINUOUS LEARNING

Safety practices and goals should be taught, shared, and understood by those who uphold them.

SOLUTION**High Reliability Platform™ (HRP)**

A solution to report, manage, analyze, and learn from organization-wide safety events daily.

**HPI Press Ganey PSO**

Share safety event data for cross-industry learning and engage with peers in the HPI Press Ganey learning forums.

**Safety 2025: Accelerate to Zero**

Share and learn from safety events across the industry and gain complimentary membership to HPI Press Ganey PSO.

**Equity Partnership**

Leverage complimentary tools and resources to ensure equity for all.

**Strategic Consulting**

Consultants leverage your data in concert with Press Ganey's solutions, analytics, and mentoring expertise to design and implement a tailored action plan for safety.

HOW IT HELPS

Measure and sustain improvements, identify causes of workforce safety events, and take action to prevent recurrence.

Take advantage of robust feedback loops and on-demand learning modules to engage the entire workforce in continuous education.

Share and learn from fellow healthcare organizations building a safety culture.

Include patients and family in monthly learning forums that review cause analysis topics.

Reduce industry-wide harm 80% by 2025.

Facilitate learning with high reliability webinars and e-learning programs.

Eliminate inequities in healthcare with segmented data capture capabilities, equity data diagnostics, and cutting-edge DEI learning forums.

Train leaders on engaging patients, families, and care partners in the co-design of safe, highly reliable care. Then, incorporate feedback into survey design.

Learn how to proactively analyze safety success stories and near misses to help prevent future safety events.

**READY TO TAKE THE
NEXT STEP?**

For more information about Press Ganey's Safety and High Reliability solutions, visit:
pressganey.com/solutions/safety-high-reliability