

2018 PX Summit Attendee List

Title	Company	City	State
CEO	Beth Israel Deaconess Medical Center	Boston	MA
President	Beth Israel Deaconess Medical Center	Boston	MA
Chief Patient Experience & Service Officer	Vanderbilt University Medical Center	Nashville	TN
CPXO	Johns Hopkins Medicine	Baltimore	MD
CPXO	University of Rochester Medical Center	Rochester	NY
CPXO	West Tennessee Healthcare	Jackson	TN
CXO	Boston Children's Hospital	Boston	MA
CXO	Denver Health	Denver	CO
CXO	Fresenius Medical Care North America	Waltham	MA
CXO	Northwell Health	New Hyde Park	NY
CXO	The University of Chicago Medicine	Chicago	IL
CXO	University Hospitals of Cleveland	Cleveland	OH
CXO	VCU Health System	Richmond	VA
CXO	Yale New Haven Health	New Haven	CT
PXO	NYU Winthrop Hospital	Mineola	NY
VP & CXO	Adventist Health System	Altamonte Springs	FL
VP & Chief People Innovation Officer	Northwell Health	Lake Success	NY
CNO	West Tennessee Healthcare	Jackson	TN
CNO & VP, Operations	Concord Hospital	Concord	NH
System CNO	Atrium Health	Charlotte	NC
VP & CNE	UHS	King of Prussia	PA
ACNO	Northwestern Delnor Hospital	Geneva	IL
CMO	Beth Israel Deaconess Medical Center	Boston	MA
CMO	Hartford HealthCare	Hartford	CT

CMO	Kindred Healthcare	Louisville	KY
CMO & VP, Care Innovation	Brigham & Women's Hospital	Boston	MA
CQO	Lahey Health System	Burlington	MA
CQO & Assistant Medical Officer	West Tennessee Healthcare	Jackson	TN
System CQO	Catholic Health Services of Long Island	Melville	NY
Deputy Executive Director & COO	Northwell Health, Cohen Children's Medical Center	New Hyde Park	NY
EVP & CAO	Hartford Healthcare	Hartford	CT
SVP, Human Resources	John Muir Health	Walnut Creek	CA
SVP, Patient Experience & Service Excellence	Ochsner Health System	New Orleans	LA
AVP, Consumer Strategy & Insights	Memorial Hermann Health System	Houston	TX
AVP, Patient & Family Experience	UMass Memorial Medical Center	Worcester	MA
AVP, Quality & Safety	University Texas Medical Branch	Galveston	TX
VP	Atrium Health	Charlotte	NC
VP	Atrium Health	Charlotte	NC
VP, Compassionate Connected Care	Mosaic Life Care	St. Joseph	MO
VP, Internal Operations Excellence	Lafayette General Health	Lafayette	LA
VP, Patient & Customer Experience	Northwell Health	New Hyde Park	NY
VP, Patient & Family Experience	Beaumont Health System	Royal Oak	MI
VP, Patient Care Services	RWJBarnabas Health	West Orange	NJ
VP, Patient Experience	Christiana Care Health System	Newark	DE
VP, Patient Experience	NewYork-Presbyterian Hospital	New York	NY
VP, Patient Experience	UConn Health	Farmington	CT
VP, Patient Experience & Employee Engagement	Planned Parenthood Federation of America	New York	NY
Physician VP	CentraCare Health	St. Cloud	MN
Executive Director, Adult Inpatient	The University of Chicago Medicine	Chicago	IL
Executive Director, Nursing	United Surgical Partners International	Addison	TX
Executive Director, Nursing Quality, Safety & Research	University of Texas-MD Anderson Cancer Center	Houston	TX

Executive Director, Patient & Family Experience	Cape Cod Healthcare	Hyannis	MA
Executive Director, Patient Experience	MD Anderson Cancer Center	Houston	TX
System Executive Director, Customer Experience	UNC Health Care	Chapel Hill	NC
System Director, Experience of Care	Intermountain Healthcare	St. George	UT
System Director, Patient Experience	Adventist Health System	Altamonte Springs	FL
System Director, Service Excellence	SCL Health	Broomfield	CO
Administrative Network Director, Quality, Patient Safety & Satisfaction	WCHN	Danbury	CT
Senior Director	Vanderbilt University Medical Center	Nashville	TN
Senior Director, Patient Experience	UHS	Johnson City	NY
Senior Medical Director, Quality & Safety, Performance Excellence	Atrius Health	Newton	MA
Medical Director	Lahey Health System	Beverly	MA
Medical Director, Experience of Care	Intermountain Healthcare	Salt Lake City	UT
Medical Director, Patient Experience	Mayo Clinic Rochester	Rochester	MN
Clinical Director, Patient Experience	NYU Langone Health	New York	NY
Director	Grove City Medical Center	Grove City	PA
Director	Novant Health	Winston-Salem	NC
Director, Quality & Safety	NYU Langone Health	New York	NY
Director, Guest Services & Patient Experience	Winchester Hospital	Winchester	MA
Director, National Care Experience, Risk & Patient Safety	Kaiser Permanente	Oakland	CA
Director, National Patient Safety	Kaiser Permanente	Oakland	CA
Director, Organizational Research & Evaluation	Intermountain Healthcare	Salt Lake City	UT
Director, Patient Experience	Greenville Health System	Greenville	SC
Director, Patient Experience	Gwinnett Health System	Lawrenceville	GA
Director, Patient Experience	Kindred Healthcare	Louisville	KY
Director, Patient Experience	Nemours Children's Health System	Wilmington	DE
Director, Patient Experience	St. Francis Hospital, The Heart Center	Roslyn	NY

Director, Patient Experience	United Surgical Partners International	Addison	TX
Director, Patient Experience Business Intelligence	Northwell Health	New York	NY
Director, Patient Experience/Volunteer Services	Overlake Medical Center	Bellevue	WA
Senior Manager, Market Research & Lead, Patient Experience Survey Program	Atrius Health	Newton	MA
Manager, Operations	Sinai Hospital	Baltimore	MD
Manager, Quality & Patient Safety	Danbury Hospital	Danbury	CT
RN Manager	UPMC Children's Community Pediatrics	Wexford	PA
Professor & Vice Chair, Education, Department of Emergency Medicine	Ohio State University	Columbus	OH
Associate Professor, Medicine	The University of New South Wales	Boston	MA
RN	MGH	Boston	MA