Turn Nursing Quality Insights into Improved Patient Experiences

Nurses must be at the forefront of the mission to reduce suffering and deliver patient-centered care. By providing a national database for examining relationships between nursing and patient outcomes, the National Database of Nursing Quality Indicators® (NDNQI®) delivers evidence to support the importance of investments in nursing strategy. As a leading nursing quality improvement program, NDNQI advances the vital efforts of nursing to help achieve higher quality, more coordinated care through a robust national database of nursing-sensitive quality indicators and leading job satisfaction and practice environment RN surveys.

Help Prevent Adverse Events and Promote Quality Patient Care

More than 2,000 U.S. hospitals and 95% of Magnet Recognition Program® facilities participate in the NDNQI program, demonstrating the value of nurses in promoting high quality, patient-centered care. Participating hospitals use NDNQI to measure nursing quality, improve nurse satisfaction, strengthen the nursing work environment and improve reimbursement under current pay for performance policies.

NDNQI features nursing-sensitive structure, process and outcomes measures to monitor relationships between quality indicators and outcomes. The nursing-sensitive quality indicators include hospital-acquired conditions and adverse events subject to the CMS non-payment rule, such as:

- Catheter-associated urinary tract infections (CAUTI)
- Central line-associated blood stream infections (CLABSI)
- Patient falls
- Pressure injuries
- Ventilator-associated pneumonia and events (VAP, VAE)

With powerful unit-level data, NDNQI enables action-planning and intervention for specific units needing improvement. NDNQI helps hospitals achieve the highest levels of nursing performance by tracking progress and meeting data requirements for the Magnet Recognition Program®.

Empower Nurses with Actionable Unit-Level Comparisons

NDNQI delivers actionable information to identify and prioritize quality improvement needs to help prevent adverse events. It is recognized as a leading platform for hospitals in collecting, analyzing, comparing and reporting unit-based nursing-sensitive quality indicators. With a robust comparative database, organizations can benchmark to peer institutions, both nationally and regionally in key quality areas. Sharing NDNQI data empowers nurses, and provides clear evidence to support staffing or process changes within an organization.

NDNQI also measures characteristics of the nursing workforce related to the quality of patient care and the patient experience such as staffing levels, turnover, and RN education and certification.
Capture the Voice of Nursing to Improve Quality
Conducted annually, the NDNQI RN Surveys capture the voices of more than 300,000 nurses to provide hospitals with insights to drive quality improvements, reduce costly nursing turnover and improve the organization’s nursing culture.

The unit-level focus of the NDNQI RN Surveys enables hospitals to develop more effective, finely targeted improvements. This type of unit-level examination also helps hospitals understand the relationship between the nursing sensitive quality indicators, staffing data and RN Survey data. Both RN Surveys, the Job Satisfaction Scales-Revised (JSSR) and Practice Environment Scale (PES) RN surveys are compliant for four of the seven new Magnet program categories.

Comprehensive Nursing-Sensitive Quality Measures
The National Database of Nursing Quality Indicators® (NDNQI®) allows organizations to track up nursing-sensitive quality indicators that include more than 250 individual measures to provide actionable insights based on structure, process and outcome data. More than 2,000 hospitals submit measure data to NDNQI. This depth of data allows organizations the opportunity to choose from more than 80 unit types and 170 peers groups to create the most direct comparison and give nurses true clinical performance insight.

Structure
- Nurse Turnover
- Patient Volume and Flow
- Admissions, Discharges and Transfers (ADT)
- Emergency Department Throughput
- Patient Contacts
- RN Education/Specialty Certification
- Staffing and Skill Mix*
- Workforce Characteristics

Process
- Care Coordination
- Device Utilization
- Pain Impairing Function
- Patient Falls*
- Pressure Injuries
- Pediatric Pain Assessment/Intervention/Reassessment (AIR) Cycle
- Restraints

Outcome
- Assaults by Psychiatric Patients
- Assaults on Nursing Personnel
- Catheter-Associated Urinary Tract Infections (CAUTI)
- Central Line Catheter Associated Blood Stream Infections (CLABSI)
- Hospital Readmissions
- Multidrug-Resistant Organisms (MDRO)
- C. difficile Infections
- MRSA Infections
- Pain Impairing Function
- Patient Falls*
- Pediatric Peripheral Intravenous Infiltrations
- Perioperative Clinical Measure Set
- Patient Burns
- Surgical Errors
- Unplanned Postoperative Transfers/Admissions
- Pressure Injuries
- Ventilator-Associated Events (VAE)
- Ventilator-Associated Pneumonia (VAP)

RN Survey Options
Structure, Process and Outcome

- RN Survey with Job Satisfaction Scales
- RN Survey with Practice Environment Scale (PES)*

*Includes National Quality Forum-endorsed measures.

Learn More About NDNQI
Contact your Press Ganey account team member today to learn more using NDNQI to support your nursing quality improvement journey.

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