



Lucas Higman, DSc  
Partner

Lucas Higman joined Press Ganey in July 2017, through Soyring Consulting, where he served as an executive vice president. Through his work with more than 75 U.S. health care facilities ranging from large academic centers to small rural hospitals, he has overseen assessments, implementation and interim management engagements in a variety of areas including perioperative services, sterile processing, emergency departments, rehabilitative services, revenue cycle, business office services, clinics, and women's and children's services. His consulting experience includes strategy development, volume

analytics and projections, patient throughput, equipment capacity analysis and staff workflow studies. He has expertise in financial analysis and pro forma development, as well as information system evaluations, planning and implementation.

Lucas holds a master's degree in business administration with an emphasis in health care and a Doctor of Science Degree in Administration Health Services from the University of Alabama at Birmingham, and is a Fellow of the American College of Healthcare Executives (FACHE).