Team of the Year Award Criteria and Application

CRITERIA

The Press Ganey Team of the Year Award will be given annually to recognize the contributions of an outstanding patient care team. The annual recipient of the award will be a direct patient care team that has demonstrated exceptional collaboration and coordination in the pursuit of delivering safe, high quality, compassionate care.

1) Candidates may be nominated or they may self-nominate.

2) This award is designed to honor a team of health care professionals that provides direct patient care. Nominated teams may work in any health care setting. For purposes of this application, Press Ganey defines a health care team as:

   A group of individuals who work interdependently to care for a group of patients and who have shared responsibility for their care and outcomes.

3) Each application shall be composed of:

   a) Completion of the full application form - must be submitted online
   b) Letter of recommendation from patient or patient's family member addressing personal experience with the nominated team
   c) Letter of recommendation from a chief officer at the nominating facility (CEO, CNO, CXO, CHRO, or similar C-suite role)

4) Completed online application and additional materials must be received by June 28, 2019

5) Contact awards@pressganey.com with questions and supplementary application materials.

APPLICATION

Applications must be submitted through the online form to be considered. We recommend first completing the application in the provided Word document format; then copying the final responses into the online form. Once the online form is started, answers cannot be saved. If there are any questions, please email awards@pressganey.com.

In order to be considered for the Team of the Year Award, the online application must be supplemented by these additional items and emailed to awards@pressganey.com:

1. Letter of recommendation from patient or patient's family member addressing personal experience with the nominated team
2. Letter of recommendation from a chief officer at the nominating facility
* Required item.

**Nominee Information**

1. Name of team or description of team*:
2. Name and role/title of individuals who comprise the team*:
3. Is the team multi-disciplinary?* Yes/No

**Organization Information and Details**

Please provide as applicable to your organization.

4. Organization name*:
5. Bed size*:
6. Nursing accreditation(s), e.g. Magnet®, Pathway to Excellence®*:
7. Number of sites/locations*:
8. Academic or Community*:

**Nominator Information**

Used if there are questions regarding the application. If same as nominee, please re-enter information.

9. First Name*:
10. Last Name*:
11. Email Address*:

**Team of the Year Abstract Submission**

1000 words maximum in each text box. Please include details/explanations.

12. What group of patients does this team care for?*

13. When was the team first established?*

14. In what setting does the team care for patients (single setting, across multiple)? Please name.*

15. Do all team members work together in the same location? Please explain.*

16. Does the team have access to clinical outcome, patient experience, or patient cost data? Please explain.*

17. Does the team have shared goals (formal, organization-wide metrics) related to outcomes of the team’s patients? Please state goals.*

18. Does the team have incentives to improve quality, safety, experience, or efficiency? Please explain.*

19. Have tactics been implemented to promote the feeling of teamwork for members? Please describe.*
Please provide evidence related to patient experience performance for this team:

20. What is the overall patient experience performance for this team (e.g. improved percentile rank for overall rating from X to Y, etc.)*?
21. What is the patient evaluation of teamwork (e.g. improved percentile rank for the survey item “Staff working together to care for you” from X to Y, etc.)*?

Please list safety, clinical and cost measures used to evaluate the impact of this team:
Please include quantitative performance data if available.

22. Safety measures (e.g., reduced catheter-associated urinary tract infections from X to Y, etc.)*:
23. Clinical process measures (e.g., decreased door-to-doc time from X to Y, etc.)*:
24. Clinical outcomes measures (e.g., reduced readmissions rates from X to Y, etc.)*:
25. Operational measures (e.g., decreased average length of stay from X to Y, etc.)*:
26. Cost to organization (e.g., reduced cost per discharge from X to Y, etc.)*:
27. Cost to patient (e.g., decreased transportation time from X to Y, etc.)*:

Please provide evidence related to engagement and teamwork for this team:

28. Overall engagement for members of this team (e.g. improved percentile rank for overall engagement of this team from X to Y, etc.)*:
29. This team’s perception of teamwork (e.g., improved percentile rank for the survey item “my unit works well together” from X to Y, etc.)*:

Essay Questions

30. Essay (250 - 500 words) describing the contribution of the team in improving value for the patients they serve in terms of safety, quality, experience and/or efficiency and how their teamwork specifically enhances care.*

31. Essay (250 - 500 words) summarizing the impact of this team in terms of demonstrating delivery of care that reduces patient suffering. Indicate in what ways the team has been remarkable and how the team has functioned to demonstrate that it is greater than the sum of its parts.*

* Required item.