

# 2019CHRO PRESS GANEY EXECUTIVE SUMMIT SERIES

APRIL 3, 2019 | WASHINGTON, D.C.

APRIL 11, 2019 | CHICAGO

## ABOUT THE EVENT

Press Ganey's inaugural CHRO Executive Summit Series is an invitation-only forum designed exclusively for leaders committed to defining the vision for health care culture and workplace optimization. Executives from top-performing organizations will join Press Ganey experts in **Washington, D.C.** and **Chicago** to address top-of-mind issues of today's HR leaders. These intimate gatherings convene CHROs, Chief Diversity Officers, Chief People Officers, and other C-Suite executives to share perspectives and proven approaches for managing a complex, multi-generational workforce.



### PRESS GANEY HOST Joseph Cabral, MS

Chief Human Resources  
Officer & President,  
Workforce Solutions  
Press Ganey

## SPEAKER SPOTLIGHT | Chicago



Reggie Stover, BA, MSOD  
SVP, Chief People & Employee  
Experience Officer  
Boston Children's Hospital

## SPEAKER SPOTLIGHT | Washington, D.C.



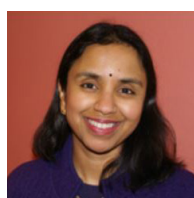
Richard Park, MD  
Founder & Chief  
Executive Officer  
CityMD



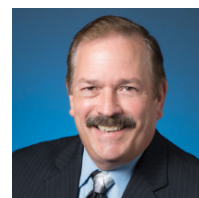
Heather Brace  
Senior Vice President &  
Chief People Officer  
Intermountain Healthcare



Jim Dunn, PhD, DHA,  
DAST, FACHE  
EVP & System Chief  
Human Resources Officer  
Atrium Health



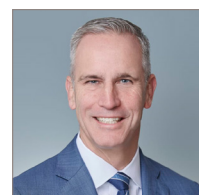
Lakshmi Halasyamani, MD  
Chief Quality &  
Transformation Officer  
NorthShore University  
HealthSystem



Terry Rusconi  
Chief Culture Officer  
University of Kansas  
Health System



Bill Luehrs  
Chief Human  
Resources Officer  
NorthShore University  
HealthSystem



Sean Sullivan  
Chief Human  
Resources Officer  
SHRM



Bruce Mehl  
Senior Vice President,  
Human Resources  
OSF Healthcare System

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### SUMMIT AGENDA

- 7:15 – 8:00 a.m. Breakfast & Registration
- 8:00 – 8:15 a.m. **Welcome Remarks**  
**Joseph Cabral**, Press Ganey
- 8:15 – 9:30 a.m. **Roundtable Discussion:**  
**Industry Trends - What's Changing, What's Improving"**  
**Lynn Ehrmantraut**, Press Ganey
- 9:30 – 9:45 a.m. Break
- 9:45 – 10:45 a.m. **SPOTLIGHT SESSION**  
**WASHINGTON, D.C.** **Fostering an Engaged Workforce to Advance Transformational Change**  
**Richard Park, MD**, CityMD
- CHICAGO** **Employee Engagement Rebooted: Reconnecting Your Workforce to the Mission**  
**Heather Brace**, Intermountain Healthcare
- 10:45 – 11:00 a.m. Break
- 11:00 a.m. - Noon **Roundtable Discussion:**  
**Technology & Innovation to Advance Cultural Transformation**  
**Brad Morton**, Press Ganey
- Noon – 1:00 p.m. Networking Lunch
- 1:00 – 2:00 p.m. **SPOTLIGHT SESSION**  
**WASHINGTON, D.C.** **The ROI of Culture Transformation**  
**Terry Rusconi**  
University of Kansas Health System
- CHICAGO** **The Boston Children's Hospital People Strategy**  
**Reggie Stover**, Boston Children's Hospital
- 2:00 – 2:15 p.m. Break
- 2:15 – 3:15 p.m. **SPOTLIGHT SESSION**  
**WASHINGTON, D.C.** **Managing Through Disruption: Strategies for Achieving Cultural Alignment**  
**Jim Dunn**, Atrium Health
- CHICAGO** **Connecting the Dots Between Safety, Engagement, and Experience to Realize Operational Excellence**  
**Lakshmi Halasyamani, MD**  
**Bill Luehrs**  
NorthShore University HealthSystem
- 3:15 – 3:30 p.m. **Closing Remarks**  
**Joseph Cabral**, Press Ganey

### HOTEL RESERVATIONS

Please contact the hotel directly to make reservations, cancellations or changes to your hotel reservations. For your convenience, a block of rooms has been reserved. Mention Press Ganey when booking. Space is limited; register early. Hotel accommodations are not included in the registration fee.

#### Washington, D.C.

[Park Hyatt Washington D.C.](#)  
1201 24th St. NW  
Washington, D.C. 20037  
P. 1-202-789-1234  
Rate: \$299/night plus taxes  
Cutoff Date: March 12, 2019

#### Chicago

[Four Seasons Hotel Chicago](#)  
120 E Delaware Place  
Chicago, IL 60611  
P. 1-312-280-8800  
Rate: \$335/night plus taxes  
Cutoff Date: March 13, 2019

\*When booking online for our **Chicago** event, click 'check rates' and enter the **promo code PRE041**

### REGISTRATION

The Summit registration fee is \$295 per person.  
[Register online](#) to reserve your spot.

### CANCELLATIONS

Cancellations must be sent to [events@pressganey.com](mailto:events@pressganey.com). To receive a full refund, cancellations must be made three business days prior to the event. If cancellations are made after that time, or if a registrant does not attend, the full registration fee will be charged.

### ATTENDEE SUBSTITUTION

If you've registered for the Summit, but can no longer attend and would like to send someone in your place, you must cancel your registration by sending an email to [events@pressganey.com](mailto:events@pressganey.com). You must then register the new attendee online.

### QUESTIONS?

For further information regarding the CHRO Executive Summit Series please email [events@pressganey.com](mailto:events@pressganey.com).