

Atlanta | May 4-5

San Francisco | June 13-14

Dallas | June 20-21

COMMITMENT TO IMPROVEMENT PROGRAM

The Commitment to Improvement Program is an exclusive opportunity for organizations to enhance the value of their team's Regional Education Symposium experience. The program is designed to ensure that all team members effectively leverage their conference experience, both during and after the event. Enhancing the patient experience happens when engaged and connected caregivers work together to transform care. The Commitment to Improvement Program helps organizations continue the momentum started at the Regional Education Symposium and allows teams to share the tactical best practices they learned to initiate change within their organizations.

WHO IS THE PROGRAM FOR?

This program is targeted to organizations committed to improving the patient experience and dedicated to empowering their caregivers. Team members should be interested in learning best practices and developing actionable plans for improvement as well as networking both internally and with caregivers from outside organizations. With the ability to customize the conference schedule based on an individual's interest areas, your group can consist of team members from the bedside to the board room. A minimum number of 15 attendees from an organization are required to participate in this program.

WHAT TYPE OF ORGANIZATIONS SHOULD ATTEND?

The program is best suited for organizations striving for alignment, looking for new best practices to implement, and motivated to institute organization-wide change. The conference curriculum addresses topics of relevance to both hospitals and medical groups. Because the curriculum plan is customized to an individual's interests, Press Ganey will work to ensure your team attends the sessions that will be of the most value to your organization.

WHAT IS INCLUDED?

- Reserved tables at lunch and breakfast for your team to meet and discuss their sessions.
- Follow-up meeting with an Account Team representative within 90 days of the event (WebEx or on-site) to create a patient experience action plan based on ideas learned at the conference that the team feels could be applied within the organization.
- Optional 30-minute session led by a member of Press Ganey's Education Services team to facilitate the development of a custom curriculum plan for each team member.

NEXT STEPS

Contact any member of your account team or email symposiums@pressganey.com to enroll in this program. Space is limited. Your spot must be reserved at least 2 weeks prior to the symposium.