



Stacie Pallotta, MPH
Partner

Ms. Pallotta has gathered extensive experience consulting with organizations across multiple industries to assess and improve consumer and patient experience. Her most recent work has included patient experience improvement strategy, organizational cultural alignment for patient centeredness and interim executive leadership (CXO). She joined Press Ganey's Consulting team in 2016 to lead efforts of the patient experience service line.

Prior to joining Press Ganey, Stacie launched and led an independent consulting business. Prior to this, she was a senior leader at the Cleveland Clinic. She most recently was Senior Director for the Office of Patient Experience and responsibilities

included leading strategy and daily operations for several key service lines: Best Practices, External Partnerships, Service Excellence and Culture and International Patient Experience. Stacie was a founding member of the Patient Experience Advisory Group at Cleveland Clinic and is a member of the Board for the Association for Patient Experience.

Ms. Pallotta earned a Master's of Public Health degree from Case Western Reserve University, and a combined Bachelor of Science/ Bachelor of Arts in biology and psychology from Marietta College in Ohio.