



Gary Yates
MD, PARTNER

Dr. Yates served as HPI's President when the organization became a part of Press Ganey's Strategic Consulting Services division in September 2015. HPI has been recognized as a leading firm that helps improve patient safety by using evidence-based methods derived from high-risk industries.

He also served as President of the Sentara Quality Care Network, and is the former Senior Vice President and Chief Medical Officer for Sentara Healthcare. In this role, Dr. Yates had responsibilities for clinical effectiveness programs, patient safety programs, physician integration efforts and medical management initiatives for its 10-hospital system and 340,000 member health plan.

He provided leadership for the quality and patient safety initiatives leading to Sentara Norfolk General Hospital being recognized as the 2004 recipient of the American Hospital Association-McKesson Quest for Quality Prize and Sentara Healthcare being

recognized as the 2005 recipient of the John M. Eisenberg Award for Patient Safety and Quality from the Joint Commission and the National Quality Forum.

Dr. Yates has been a member of the Executive Committee for the Institute for Healthcare Improvement's (IHI) Quality Management Network and served as co-chair of IHI's ninth annual National Forum on Quality Improvement in Health Care. He also served two years as President of Virginians Improving Patient Care and Safety (VIPCS), the statewide patient safety consortium for Virginia.

In 2005, Dr. Yates was awarded the Physician Executive Award of Excellence from Modern Physician and the American College of Physician Executives (ACPE). He currently serves on the Board of Stewardship Trustees for Catholic Health Initiatives (CHI) and serves as a member of the American Hospital Association-McKesson Quest for Quality Prize Selection Committee.